

# Epic Product Overview



## INDATA Managed Services

### SUMMARY

The purpose of this product overview is to provide information about INDATA Managed Services.



## Introduction

INDATA Managed Services are offered by INDATA to in-house or iPM Cloud clients and provide portfolio administration and outsourcing services by INDATA staff.

The goal of INDATA Managed Services is to allow in-house or cloud clients to function in an outsourced environment while still benefitting from the advanced technology that iPM Epic provides. INDATA's Managed Services allow clients to operate in a "hands free" environment without having to worry about or staff around technical and operational functions. In addition, operations and administrative staff can shift their focus to other functions that relate to their core business.



## INDATA Managed Services Offering - Highlighted Services

### Advanced Recon Service (ARS)

ARS is a service offered by INDATA that provides daily reconciliation services for clients using INDATA's software tools and established custodians. The goal of INDATA ARS is to provide a fully outsourced reconciliation solution for clients. ARS eliminates the time consuming process of gathering data directly from multiple custodians and provides investment operations professionals with an extension of their back office to expedite daily reconciliation activities without having to rely on expensive third-party vendor solutions.

### INDATA CA (Corporate Actions)

INDATA Corporate Actions is a service offered by INDATA for in-house and iPM Cloud clients that provides a consolidated data file, delivered on a daily basis, of merger, acquisition and spinoff activity involving U.S. domestic equities covered by INDATA. INDATA CA Eliminates the need for "interpretation" and manual data entry of merger, acquisition and spinoff activity, significantly reducing the potential for error due to "bad" data entry or "misinterpretation" of entered data within the iPM Epic software system.

### INDATA ROR (Rate-of-Return)

INDATA ROR is a service offered by INDATA that provides proactive rate-of-return (ROR) verification by INDATA Staff. The goal of INDATA ROR is to provide rate-of-return monitoring, troubleshooting and correction due to erroneous data. INDATA ROR allows investment firms to comply with industry best practices of having an external third-party review of performance data on a daily basis. It also eliminates the time consuming and often error prone process of troubleshooting return issues and making corrections to data.

INDATA Managed Services Offering — Continued

Data/IT Services

In a world of ever increasing complexity with regards to technology as well as the ever increasing volumes of data that is being created and used in the investment process, INDATA's Data and IT services provide a valuable resource for the operations and technology professionals of investment firms. The goal of INDATA's Data/IT services is to optimize the data processing model and maximize the performance of mission critical investment systems. Whether it is trying to cope with effective ways to accommodate increasing data storage requirements, custom report writing, or other IT related services, INDATA professionals have the know how to generate ROI on mission critical systems.

Implementation Services

For clients receiving regular updates of their iPM Epic software, INDATA offers a wide range of professional services that include installation, training (both on-site and remote), project governance and other services required by clients to implement INDATA's iPM Epic software suite for maximum effect. INDATA employs a cross functional team of professionals representing each key area to maximize project output and minimize costs.

KEY FEATURES

- Complete Outsourcing Solution
- A La Carte Service Options
- Leverages the Cloud

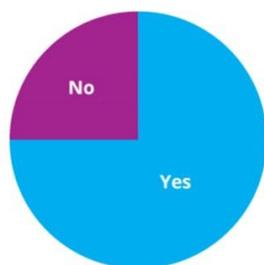
KEY BENEFITS

- Increased Operational Efficiency with full Control of operational events
- Reduce Costs
- Subject matter expertise on demand

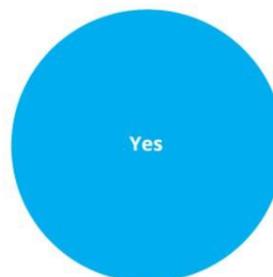
REQUIREMENTS

None

**ARE YOU CURRENTLY UTILIZING INDATA SA SERVICES IN ANY CAPACITY?**



**DO YOU CONSIDER OUTSOURCING IN SELECTIVE AREAS TO BE HELPFUL TO YOUR OPERATIONS?**



The vast majority of INDATA Clients are effectively leveraging INDATA Managed Services every day. Contact your INDATA representative to learn more about what we can do for your firm.

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